

Introduction to ACE Reports and Portal

***TSN Plenary Session
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**U.S. Customs and
Border Protection**

Agenda

- Introduction
- Navigating ACE Reports Overview
- ACE Reports Demonstration
 - Running, Saving, Exporting, Printing and Scheduling Standard Reports
 - Running Authorized Data Extracts
- ACE Portal Demonstration
- References and Resources
- Questions and Answers Session



Introduction

- ## ACE Reports Vision

To transform ACE Reports into a robust business intelligence tool that provides digestible strategic, operational and tactical information

- ## Goals

The following four goals have been established to drive a successful transformation:

1. Improve the User Experience
2. Enhance User Training
3. Promote New Development
4. Revamp Legacy Reports



Introduction (cont'd)

- Supported Software

The following software is currently supported by ACE:

Operating System	Browser (Product/Version)	Java Runtime (JRE) Version
Windows Vista	Internet Explorer 7,8 or 9	Min: 1.6
		Max: 1.7.0_55
Windows 7	Internet Explorer 8,9,10, or 11	Min: 1.6
		Max: 1.7.0_55
Windows 8	Internet Explorer 10	Min: 1.6
		Max: 1.7.0_55

Please note:

1. Business Objects components are 32-bit and can be used in 64-bit operating systems
2. Touchscreen interactions are not supported
3. Business Object support for Windows XP ended in April 2014, when Microsoft ended its support for XP



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Agenda

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- Advanced Reports Demonstration
 - Running, Saving, Exporting, Printing and Scheduling Standard Reports
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- Questions and Answers Session



ACE Secure Data Portal

Launching Reports

The screenshot displays the ACE Secure Data Portal interface. At the top, the header includes the ACE logo, the text "ace secure data portal", and "U.S. Customs and Border Protection". Below the header is a navigation bar with tabs: Home, Accounts (selected), References, and Tools. On the right of the navigation bar are icons for help, user profile, and a printer.

The main content area is divided into two columns. The left column contains a "Task Selector" and an "Account Selector List". The "Task Selector" has a "Select Account Type" dropdown set to "Broker" with a "GO" button, and a "Select Task" list with links: [Accounts](#), [Change History](#), [Reports](#) (expanded), [BAL](#), [Action Plan](#), [Statements](#), [LPCs](#), [Declarations](#), and [Mode of Communication](#). The "Account Selector List" has a "View Settings" section with a "Sort by: --Select--" dropdown and a "Go" button, followed by an "Accounts" section listing "CBP Incorporated" and "CBP BROKERAGE, ACE PORTAL TEST BROK".

The right column features a "Broker Summary" section with "Name: CBP Incorporated" and "ACE ID: 0005676506". Below this is the "Launch Reports and Quickview Tool" section, which includes instructions: "Click the launch button to access additional reports. This allows you to customize, schedule and view standard, advanced and customized reports, as well as providing the ability to save multiple report instances over time." and "In addition, you may print and or download your reports using the tool." A "Launch Tool" button is located at the bottom of this section.



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ACE Reports

Home Tab

The screenshot displays the 'ace secure data portal' interface. The top navigation bar includes a 'Home' tab and a 'Documents' tab. The main content area is divided into several sections:

- My Recently Viewed Documents:** A list of documents including 'AM-068 Entry Summary Report', 'Customized Report', 'MMM-9022 BOL Status - 2 Hour Refresh - G Gula', 'AM-008 Entry Summary Line Detail Report', 'AM-008 Entry Summary Line Detail Report - New Rep...', 'AM-068 Entry Summary Report Carlos Rodriguez Tes...', 'AM-068 Entry Summary Report Carlos Rodriguez Tes...', 'MMM-9022 BOL Status - 2 Hour Refresh', 'AM-068 Entry Summary Report Carlos Rodriguez Tes...', and 'ESM-7068 Entry Summary Report'.
- 0 Unread Messages in My Inbox:** A section indicating 'No unread messages' with a 'See More...' link.
- My Applications:** A section featuring a red and blue globe icon.
- My Recently Run Documents:** A list of documents including 'AM-068 Entry Summary Report Carlos Rodriguez Tes...' and 'AM-068 Entry Summary Report Carlos Rodriguez Tes...'.
- 0 Unread Alerts:** A section indicating 'No unread alerts'.

The bottom status bar shows 'Done' on the left, 'Local intranet | Protected Mode: Off' in the center, and a zoom level of '100%' on the right.



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ACE Reports

Documents Tab

The screenshot displays the 'ace secure data portal' interface. At the top, a navigation bar includes 'Welcome', 'Applications', 'Preferences', 'Help Menu', and 'Log Off'. Below this, a secondary bar shows 'Home' and 'Documents' tabs, with 'Documents' being the active tab. A toolbar contains 'View', 'New', 'Organize', 'Send', and 'More Actions'. On the left, a sidebar titled 'My Documents' includes 'Folders' and a 'Search' section with a search input field. The main content area, titled 'Search Results', displays 'No Items' and a pagination indicator '1 of 1'. The bottom status bar shows 'Total: 0 items' and a message 'The list pane is updated.'.




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ACE Reports

My Documents Panel

 ace secure data portal

Welcome: Applications Preferences Help Menu Log Off

Home Documents

View New Organize Send More Actions Details 1 of 1

My Documents

- My Favorites
 - Carlos Rodriguez
- Inbox
- My Alerts
- Subscribed Alerts

Title ^	Type	Last Run	Instances
Carlos Rodriguez	Folder		
AM-068 Entry Summary Report Carlos Rodriguez Test	Web Intelligence		1

Folders

Search

Total: 2 items



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ACE Reports Folders Panel

The screenshot displays the ACE Secure Data Portal interface. At the top, the header includes the ACE logo and the text "ace secure data portal". To the right of the header, there is a "Welcome" message followed by a user name, and navigation links for "Applications", "Preferences", "Help Menu", and "Log Off". Below the header, there is a tabbed interface with "Home" and "Documents" tabs. The "Documents" tab is active, showing a "View" dropdown menu with options "New", "Organize", "Send", and "More Actions". A "Details" button is also visible. On the left side, there is a "My Documents" section with a "Folders" list. The "Folders" list includes "Public Folders" and a sub-folder "ACE". Under "ACE", there are several sub-folders: "Help", "Account Management", "Account Revenue", "Entry Summary", "Multi-Modal Manifest", "Reference", "Shared Reports", and "Transactions". The main content area on the right is a table with the following columns: "Title", "Type", "Last Run", and "Instances". The table contains one row with the title "ACE", type "Folder", and empty "Last Run" and "Instances" fields. At the bottom right of the table, it says "Total: 1 items".

ace secure data portal

Welcome [User Name] Applications Preferences Help Menu Log Off

Home Documents

View New Organize Send More Actions Details

My Documents

Folders

- Public Folders
 - ACE
 - Help
 - Account Management
 - Account Revenue
 - Entry Summary
 - Multi-Modal Manifest
 - Reference
 - Shared Reports
 - Transactions

Title ^	Type	Last Run	Instances
ACE	Folder		

Total: 1 items




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ACE Reports

Search Panel

 **ace secure data portal**

Welcome: Applications ▾ Preferences Help Menu ▾ | Log Off ESM 7068

Home Documents

View ▾ New ▾ Organize ▾ Send ▾ More Actions ▾ Details

1 of 1

My Documents

Folders

Search

ESM 7068

Refine search results by:

Refresh Time

All (9)
Last Year (6)
Last 6 Months (5)


type


web intelligence (8)


location


ace (7)
user folders (1)


Search Results


 [ESM-7068 Entry Summary Report](#)
Enhancement to Existing AM – 068. Uses new ES universe.
User Groups


 [ESM-7024 ACE Reject Report](#)
This report displays those Entry Summaries that are rejected by Entry Specialists or Import Specialists.
ACE/Entry Summary/Trade Actions

 [ESM-7008 Entry Summary Line Detail Report](#)
Enhancement to Existing AM – 008. Uses new ES universe.
ACE/Entry Summary/Entry Summary Trade

 [ESM-7001 Entry Summary Census Warning and Override](#)
This report provides detailed information on the census warnings and overrides related to an Entry Summary. Uses new ES universe.
ACE/Entry Summary/Entry Summary Trade

 [ESM-8027 Trade Aged Liquidation ADCVD Entry Summary Report](#)
This report displays all non-liquidated AD/CVD entry summaries as well as those liquidated within the past year. The liquidated entry summaries are displays in two aging buckets; one represent
ACE/Entry Summary/Entry Summary Trade/AD/CVD

 [ESM-7025 CBP Form 28, 29, 4647 Status Report](#)
This report allows importers to query the status of CBP notices.
ACE/Entry Summary/Trade Actions

 [Chas ESM-7025 CBP Form 28, 29, 4647 Status Report](#)
This report allows importers to query the status of CBP notices.
User Folders/JE811ce



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ACE Secure Data Portal – Key ACE Reports



<u>Multi-Modal Manifest Folder</u>	<u>Account Management Reports Folder (DR)</u>	<u>Account Revenue Folder</u>
<p>MMM 9009 In-Bond Details Report (2 Hour Refresh)</p> <p>MMM 9017 Manifest Details (2 Hour Refresh)</p> <p>MMM 9021 BOL Details – (2 Hour Refresh)</p> <p>MMM 9022 BOL Status - (2 Hour Refresh)</p>	<p>AM 001 Entry Summary Lines by HTS#</p> <p>AM 003 Entry Summary Lines by Filer Code</p> <p>AM 008 Entry Summary Line Detail Report</p> <p>AM 068 Entry Summary Report</p> <p>AM 100 Courtesy Notice of Liquidation Report</p> <p><u>Entry Summary Reports Folder</u></p> <p>ESM 7001 Entry Summary Census Warning and Override Report</p> <p>ESM 7008 Entry Summary Line Detail Report</p> <p>ESM 7068 Entry Summary Report</p> <p>ESM 7024 ACE Reject Report</p> <p>ESM 7025 CBP Form 28, 29, 4647 Status Report</p>	<p>AR 007 Periodic Monthly Statement Quickviews (Broker and Importer)</p> <p>AR 007 Periodic Statement Detail</p>

Entry Summary data is refreshed nightly

Periodic Monthly Statement data is refreshed hourly



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ACE Reports

Running a Standard Report

SAP BusinessObjects

Welcome Applications Preferences Help Menu Log Off

Home Documents

View New Organize Send More Actions Details

My Documents

Folders

- Public Folders
 - ACE
 - Help
 - Account Management
 - Account Revenue
 - Entry Summary
 - Multi-Modal Manifest
 - Trade Reporting
 - Reference
 - Shared Reports
 - Transactions

Title ^	Type	Last Run	Instances
Trade Reporting Broker Carrier	Folder		
MMM-9022 BOL Status - 2 Hour Refresh	Web Intelligence		0

Search

Total: 2 item



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ACE Reports

Prompts Screen

ace secure data portal

Welcome: | Applications | Preferences | Help Menu | Log Off

Home Documents MMM-9022 BOL Stat...

Web Intelligence | Filter Bar | Outline

Document Summary

Print Edit

MMM-9022 BOL Status - 2 Hour Refresh

General

Type: Web Intelligence document

Author: buswas

Creation date: April 2, 2010 12:18:24 PM GMT-04:00

Locale: English (United States)

Description: This report lists BOL Status Details by BOL Number, BOL Status Code, Carrier Code Create/Update Date ranges. The report will show data that was current 2 hours ago

Keywords: BOL Status, 9022

Statistics

Last Refresh Date: (None)

Last Modified: April 15, 2014 10:31:35 AM GMT-04:00

Last modified by: bc4fw1

Duration of previous refresh: 0 s

Document Options

Enhanced viewing: Off

Refresh on open: On

Permanent regional formatting: Off

Report 1

Track Changes: Off | Page 1 of 1 | 100%

MMM-9022 BOL Status - 2 Hour Refresh

Report Parameters

Prompts

Prompts Summary

- Enter BOL Create Date Begin:
- Enter BOL Create Date End:
- Enter Manifest Create Date Begin:
- Enter Manifest Create Date End:
- Enter Trade Update Date Begin:
- Enter Trade Update Date End:
- Enter BOL Number or Partial Number. Use percent sign for wildcards
- Enter BOL Status Code: --ALL--
- Enter Manifest Carrier Code. Use percent sign for wildcards

Enter BOL Create Date Begin:

Selected Value(s)

OK Cancel

Entry Number	Disposition Code	BOL Create Date	BOL Update Date
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ACE Reports

MMM-9022 BOL Status - 2 Hour Refresh

ace secure data portal

Welcome: Applications Preferences Help Menu Log Off

Home Documents MMM-9022 BOL Stat...

Web Intelligence Track Drill Filter Bar Outline

Reading Design Data

Document Summary

Print Edit

MMM-9022 BOL Status - 2 Hour Refresh

General

Type: Web Intelligence document

Author: buswas

Creation date: April 2, 2010 12:18:24 PM GMT-04:00

Locale: English (United States)

Description: This report lists BOL Status Details by BOL Number, BOL Status Code, Carrier Code, Create/Update Date ranges. The report will show data that was current 2 hours ago

Keywords: BOL Status, 9022

Statistics

Last Refresh Date: (None)

Last Modified: April 15, 2014 10:31:35 AM GMT-04:00

Last modified by: bci4fw1

Duration of previous refresh: 0 s

Document Options

Enhanced viewing: Off

Refresh on open: On

Permanent regional formatting: Off

MMM-9022 BOL Status - 2 Hour Refresh

Report Parameters

BOL Number:

BOL Status Code:

Manifest Carrier Code:

Trade Update Date Begin:

Trade Update Date End:

BOL Create Date Begin:

BOL Create Date End:

Last Run Date Time: Jan 27, 2012 9:16:20 AM

BOL Number	BOL Version Number	BOL Status Code	BOL Manifest Carrier Code	Manifest Carrier Name	MOT Code	Master BOL Number	House BOL Number	In-Bond Number	In-Bond Status Code	Entrv Number	Disposition Code	BOL Create Date	BOL Update Date
XXXXTJ744775	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11	XXXXTJ744774		XXX433054	AR	XXXX082724	11	09/03/2014 09/08/2014
XXXXTJ744789	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11	XXXXTJ744774		XXX433052	AR	XXXX0827240	18	09/03/2014 09/08/2014
XXXXTJ744755	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11	XXXXTJ744774		XXX433053	AR	XXXX0827247	1C	09/03/2014 09/08/2014
XXXXTJ744718	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11	XXXXTJ744774		XXX433051	AR	XXXC082725	1J	09/03/2014 09/08/2014
XXXXTJ744774	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11	XXXXTJ744774		XXX433099	AR	XXXX082721	3Z	09/03/2014 09/08/2014

Report 1

Track Changes: Off Page 1 of 1 100%



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ACE Reports

Working with the Filter Bar

ace secure data portal

Welcome: Applications Preferences Help Menu Log Off

Home Documents MMM-9022 BOL Stat...

Web Intelligence Filter Bar Outline

Document Summary

Print Edit

MMM-9022 BOL Status - 2 Hour Refresh

General

Type: Web Intelligence document

Author: buswas

Creation date: April 2, 2010 12:18:24 PM GMT-04:00

Locale: English (United States)

Description: This report lists BOL Status Details by BOL Number, BOL Status Code, Carrier Code Create/Update Date ranges. The report will show data that was current 2 hours ago

Keywords: BOL Status, 9022

Statistics

Last Refresh Date: (None)

Last Modified: April 15, 2014 10:31:35 AM GMT-04:00

Last modified by: bci4fw1

Duration of previous refresh: 0 s

Document Options

Enhanced viewing: Off

Refresh on open: On

Permanent regional formatting: Off

Report 1

Track Changes: Off Page 1 of 1 100%

Filter Bar

All BOL Number 9/3/2014 12:00:00 AM OP

MMM-9022 BOL Status - 2

BOL Manifest Carrier Co

BOL Create Date

BOL Number

BOL Status Code

BOL Status Description

BOL Version Number

Disposition Code

Entry Broker Code

Entry Correlation Manife

Entry Importer Number

BOL Number	BOL Version Number	BOL Status Code	BOL Manifest Carrier Code	Manifest Carrier Name	MOT Code	Master BOL Number	House BOL Number	In-Bond Number	In-Bond Status Code	Entry Number	Disposition Code	BOL Create Date	BOL Update Date
XXXXTJ744775	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11 XXXXTJ744774		XXX433054	AR	XXXX082724	11	09/03/2014	09/08/2014
XXXXTJ744789	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11 XXXXTJ744774		XXX433052	AR	XXXX0827240	18	09/03/2014	09/08/2014
XXXXTJ744755	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11 XXXXTJ744774		XXX433053	AR	XXXX0827247	1C	09/03/2014	09/08/2014
XXXXTJ744718	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11 XXXXTJ744774		XXX433051	AR	XXXC082725	1J	09/03/2014	09/08/2014
XXXXTJ744774	1	OP	XXXX	CARLOS TEST SHIPPING CORP.		11 XXXXTJ744774		XXX433099	AR	XXXX082721	3Z	09/03/2014	09/08/2014




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ACE Reports

Saving a Standard Report



Welcome: J

Applications Preferences Help Menu Log Off

Home Documents MMM-9022 BOL Stat...

Web Intelligence

Track Drill Filter Bar Outline

Reading Design Data

Document Summary

Print Edit

MMM-9022 BOL Status - 2 Hour Refresh

General

Type: Web Intelligence document

Author: buswas

Creation date: April 2, 2010 12:18:24 PM GMT-04:00

Locale: English (United States)

Description: This report lists BOL Status Details by BOL Number, BOL Status Code, Carrier Code Create/Update Date ranges. The report will show data that was current 2 hours ago

Keywords: BOL Status, 9022

Statistics

Last Refresh Date: (None)

Last Modified: April 15, 2014 10:31:35 AM GMT-04:00

Last modified by: bci4fw1

Duration of previous refresh: 0 s

Document Options

Enhanced viewing: Off

Refresh on open: On

Permanent regional formatting: Off

MMM-9022 BOL Status - 2 Hour Refresh

Report Parameters

BOL Number:

BOL Status Code:

Manifest Carrier Code:

Trade Update Date Begin:

Trade Update Date End:

BOL Create Date Begin:

BOL Create Date End:

Last Run Date Time: Jan 27, 2012 9:16:20 AM

BOL Number	BOL Version Number	BOL Status Code	BOL Manifest Carrier Code	Manifest Carrier Name	MOT Code	Master BOL Number	House BOL Number	In-Bond Number	In-Bond Status Code	Entry Number	Disposition Code	BOL Create Date	BOL Update Date
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Report 1

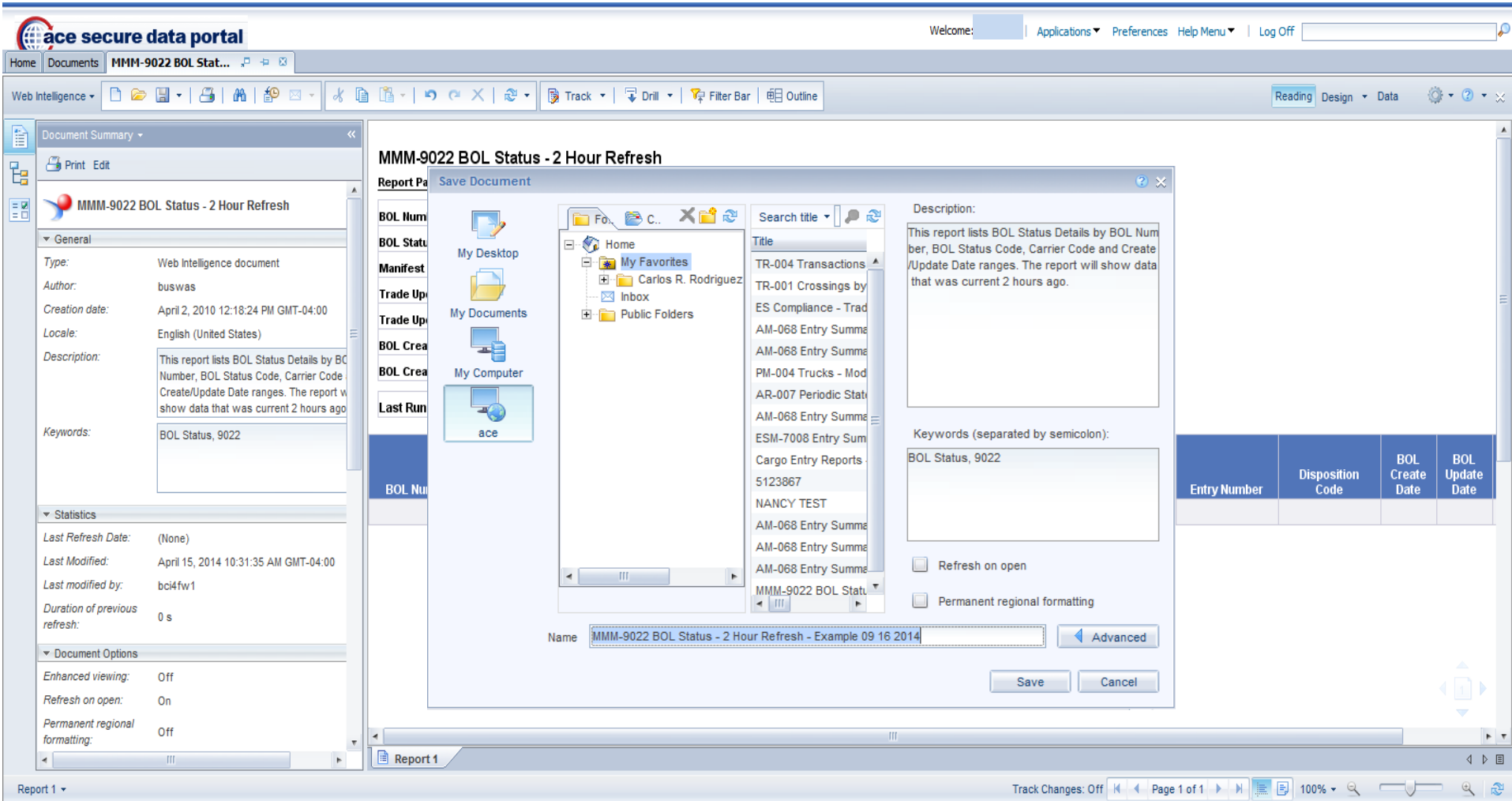
Track Changes: Off

Page 1 of 1

100%

ACE Reports

Save Document Screen



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ACE Reports

Export Document Screen

ace secure data portal

Welcome: Applications Preferences Help Menu Log Off

Home Documents MMM-9022 BOL Stat...

Web Intelligence

Track Drill Filter Bar Outline

Reading Design Data

Document Summary

Print Edit

MMM-9022 BOL Status - 2 Hour Refresh

General

Type: Web Intelligence document

Author: buswas

Creation date: April 2, 2010 12:18:24 PM GMT-04:00

Locale: English (United States)

Description: This report lists BOL Status Details by BOL Number, BOL Status Code, Carrier Code, Create/Update Date ranges. The report will show data that was current 2 hours ago

Keywords: BOL Status, 9022

Statistics

Last Refresh Date: (None)

Last Modified: April 15, 2014 10:31:35 AM GMT-04:00

Last modified by: bci4fw1

Duration of previous refresh: 0 s

Document Options

Enhanced viewing: Off

Refresh on open: On

Permanent regional formatting: Off

Report Parameters

Save Document

Save In: Computer

My Desktop

My Documents

My Computer

ace

(A:) Floppy Disk Drive

(C:) OSDisk

(D:) DVD Drive

(E:) DVD RW Drive

(F:) ehifw\2 (\lad.cb.dhs.gov\files\home\OTIUSERS)

(S:) shared (\lad.cb.dhs.gov\files)

(Y:) apps (\lad.cb.dhs.gov\files)

Select reports:

(Select All)

Report 1

Prioritize the formatting of the documents

Prioritize easy data processing in Excel

File Name: MMM-9022 BOL Status - 2 Hour Refresh - Example 09 16 2014.xlsx

Files of Type: Excel 2007

Save Cancel

In-Bond Status Code	Entry Number	Disposition Code	BOL Create Date	BOL Update Date
---------------------	--------------	------------------	-----------------	-----------------

Report 1

Track Changes: Off

Page 1 of 1

100%

MMM – 9022 BOL Status

2 Hour Refresh Report

MMM-9022 BOL Status - 2 Hour Refresh

Report Parameters

BOL Number:	--ALL--
BOL Status Code:	--ALL--
Manifest Carrier Code:	--ALL--
Trade Update Date Begin:	12/1/2011 12:00:00 AM
Trade Update Date End:	12/7/2011 12:00:00 AM
BOL Create Date Begin:	12/01/2011
BOL Create Date End:	12/7/2011 12:00:00 AM


Last Run Date Time: Dec 12, 2011 3:07:47 PM

BOL Number	BOL Version Number	BOL Status Code	Manifest Carrier Code	Manifest Carrier Name	MOT Code	Master BOL Number	House BOL Number	In-Bond Number	In-Bond Status Code	Entry Number	Disposition Code	BOL Create Date	BOL Update Date	Trade Update Date
XXXA0023834243	1	OP	XXXA	C&A Test Carrier	10	XXXA0023834243		391672396	ER		1J	12/02/2011	12/02/2011	12/02/2011
XXXA0023834243	1	OP	XXXA	C&A Test Carrier	10	XXXA0023834243		391672396	ER		69	12/02/2011	12/02/2011	12/02/2011
XXXA0023842253	1	OP	XXXA	C&A Test Carrier	10	XXXA0023842253					54	12/06/2011	12/06/2011	12/06/2011
XXXA0023842253	1	OP	XXXA	C&A Test Carrier	10	XXXA0023842253					69	12/06/2011	12/06/2011	12/06/2011



ACE Reports

Printing a Report









ace secure data portal

Welcome: J



Applications ▾ Preferences Help Menu ▾ | Log Off

Home Documents **MMM-9022 BOL Stat...**

Web Intelligence ▾



Track ▾ Drill ▾ Filter Bar ▾ Outline

Reading Design ▾ Data  

Document Summary ▾



 **MMM-9022 BOL Status - 2 Hour Refresh**

General

Type: Web Intelligence document

Author: buswas

Creation date: April 2, 2010 12:18:24 PM GMT-04:00

Locale: English (United States)

Description: This report lists BOL Status Details by BOL Number, BOL Status Code, Carrier Code, Create/Update Date ranges. The report will show data that was current 2 hours ago.

Keywords: BOL Status, 9022

Statistics

Last Refresh Date: (None)

Last Modified: April 15, 2014 10:31:35 AM GMT-04:00

Last modified by: bci4fw1

Duration of previous refresh: 0 s

Document Options

Enhanced viewing: Off

Refresh on open: On

Permanent regional formatting: Off

MMM-9022 BOL Status - 2 Hour Refresh

Report Parameters

BOL Number:

BOL Status Code:

Manifest Carrier Code:

Trade Update Date Begin:

Trade Update Date End:

BOL Create Date Begin:

BOL Create Date End:

Last Run Date Time: Jan 27, 2012 9:16:20 AM

BOL Number	BOL Version Number	BOL Status Code	BOL Manifest Carrier Code	Manifest Carrier Name	MOT Code	Master BOL Number	House BOL Number	In-Bond Number	In-Bond Status Code	Entry Number	Disposition Code	BOL Create Date	BOL Update Date
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Report 1

Track Changes: Off Page 1 of 1 100%  

ACE Reports

Scheduling a Report from the “Folders” Panel

The screenshot displays the ACE Secure Data Portal interface. The top navigation bar includes the ACE logo, the text "ace secure data portal", and user options: "Welcome: [user] | Applications | Preferences | Help Menu | Log Off". Below this is a breadcrumb trail: "Home | Documents | AR-007B Periodic Daily S...".

The left sidebar, titled "My Documents", shows a "Folders" tree structure. The "ACE" folder is expanded, revealing subfolders: "Help", "Account Management", "Account Revenue" (highlighted), "Workflows", "Entry Summary", "Multi-Modal Manifest", "Reference", "Shared Reports", and "Transactions".

The main content area displays a table of reports. The table has columns: "Title", "Type", "Last Run", "Instances", "Description", and "Created By". The "AR-006 Sub..." report is selected, and a context menu is open over it. The "Properties" option in the menu is circled in blue.

Title	Type	Last Run	Instances	Description	Created By
Workflows	Folder				Administrator
AR-002 Aged Entry Data	Web Intelligence		0		Administrator
AR-006 Sub...	Web Intelligence		1		Administrator
AR-007 Per...	Web Intelligence	Nov 4, 2013 6:15 AM	2	This report displays a Periodic	Administrator
AR-007 Per...	Import Web Intelligence	Jul 16, 2014 9:08 AM	10	This report displays a Periodic	Administrator

At the bottom right of the interface, it says "Total: 5 items".



ACE Reports

Scheduling a Report from the “My Favorites” Panel

The screenshot shows the SAP BusinessObjects interface. The top navigation bar includes 'Home' and 'Documents' tabs. Below the navigation bar is a menu bar with 'View', 'New', 'Organize', 'Send', and 'More Actions'. The main content area displays a table of reports. The left sidebar shows a tree view with 'My Favorites' expanded, containing 'Carlos Rodriguez' and 'G Gula'. The table has columns: Title, Type, Last Run, and Instances. The selected report is 'MMM-9022 BOL Status - 2 Hour Refresh - G Gula'. A context menu is open over this report, with 'Mobile Properties' circled.

Title	Type	Last Run	Instances
Carlos Rodriguez	Folder		
G Gula	Folder		
AM-068 Entry Summary Report Carlos Rodriguez Test	Web Intelligence		2
MMM-9022 BOL Status - 2 Hour Refresh - G Gula	Web Intelligence		0



ACE Reports

(Cont'd)

Scheduling a Report from the “My Favorites” Panel

The screenshot displays the ACE secure data portal interface. At the top, the portal's name and navigation links are visible. A window titled 'Schedule - MMM-9022 BOL Status - 2 Hour Refresh - Webinar' is open, showing a configuration panel on the left and a main content area on the right. The left panel lists various settings, with 'Instance Title' selected. The main content area contains a text field with the same title. At the bottom right of the window are 'Schedule' and 'Cancel' buttons.

ace secure data portal

Welcome: [] | Applications ▾ | Preferences | Help Menu ▾ | Log Off []

Home Documents

View Schedule - MMM-9022 BOL Status - 2 Hour Refresh - Webinar

▼ Schedule

- Instance Title
- Recurrence
- Prompts
- Formats
- Caching
- Events
- Scheduling Server Group
- Destinations

Instance Title

MMM-9022 BOL Status - 2 Hour Refresh - Webinar

Schedule Cancel



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ACE Secure Data Portal

Launching Authorized Data Extracts

ace secure data portal U.S. Customs and Border Protection

Welcome, [User Name]

Home Accounts References Tools

Task Selector

Select Account Type
View: Broker GO

Select Task

- [Accounts](#)
- [Change History](#)
- [Reports](#)
- [BAL](#)
- [Action Plan](#)
- [Statements](#)
- [LPCs](#)
- [Declarations](#)
- [Mode of Communication](#)

Account Selector List

View Settings
Sort by: --Select-- GO

Accounts

- CBP Incorporated

Broker Summary

Name: CBP Incorporated ACE ID: 0005676506

Launch Reports and Quickview Tool

Click the launch button to access additional reports. This allows you to customize, schedule and view standard, advanced and customized reports, as well as providing the ability to save multiple report instances over time.

In addition, you may print and or download your reports using the tool.

Launch Tool

Launch Extracts

Click the launch button to access Authorized Data Extracts, to schedule new extracts or download the results of previously requested extracts.

Launch Extracts



U.S. Customs and
Border Protection



ACE Secure Data Portal

Launching Authorized Data Extracts

 **ace secure data portal** U.S. Customs and Border Protection Logout

[ACE Data Extracts](#) [Home](#) [Report Types](#)


[Available Reports](#) 

[Request New Report](#)


You have no reports available for downloading at this time.

[Requested Reports](#) 

You have not requested any reports.

 **ace secure data portal** U.S. Customs and Border Protection Logout

[ACE Data Extracts](#) [Home](#) [Report Types](#)

[New Reports](#) Account: 0005676506 

Report Type

- [AD-001 Entry Summary Report](#)
- [AD-002 ADD/CVD Case Report](#)
- [AD-003 Cargo Entry Report](#)
- [AD-004 Cargo Exam Result Report](#)
- [AD-005 Team Review Report](#)
- [AD-006 Account Revenue - Receivables Report](#)
- [AD-008 Account Revenue - Aged Entry Report](#)
- [AD-8027 Trade Aged Liquidation ADCVD Entry Summary Report](#)




U.S. Customs and
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ACE Secure Data Portal

Launching Authorized Data Extracts

ace secure data portal U.S. Customs and Border Protection

HomeReport Types

Account: 0005676506

New Report Request: AD-001 Entry Summary Report

* Enter Description for Report

Include All Brokers☒

Select from all available Brokers

* Include Selected Broker Code(s):

<Broker Search>

Include All Importers☒

Select from all available Importers

* Include Selected Importer Number(s):

<Importer Search>

Include Entries with no Entry Date:☐

* Entry Report Creation Date (Begin):

* Entry Report Creation Date (End):

* Entry Report Entry Date (Begin):

* Entry Report Entry Date (End):

Create Report Request

[Back](#)



U.S. Customs and
Border Protection




Agenda

- Introduction
- Navigating ACE Reports Overview
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- Question and Answer Session



ACE Secure Data Portal Application and Website



Application

AUTOMATED COMMERCIAL ENVIRONMENT (ACE) SECURE DATA PORTAL ACCOUNT OWNER DESIGNATION/AUTHORIZATION FORM

Submit this completed document to U.S. Customs and Border Protection (CBP) by providing the requested information in the spaces below. This form constitutes your company's formal request to access its data via the ACE Secure Data Portal and its designation of an Account Owner (the individual responsible for the daily administration of the Account's activities).

PLEASE NOTE: With the exception of the required signatures, this form must be typed or printed. Failure to complete all required information will delay the processing of your application.

By signing below and accessing the ACE Secure Data Portal, the Account Owner agrees to be bound by the terms and conditions of portal access as specifically set forth in the Terms and Conditions document (see 72 FR 27832, published May 16, 2007) and subsequent modifications to currently existing FRNs, as they may relate to the ACE test.

If submitting this form electronically, please click both boxes in section D at the end of this form, contained in this document. This will act as your electronic signatures. **Please Note:** If you elect to submit this form electronically, you will be transmitting this information via the public Internet. Data will be sent to the CBP via e-mail and your application. To send, click the "Submit by E-mail" button at the bottom of this form *after* you have signed the form.

Paperwork Reduction Act Statement: An agency may not conduct or sponsor an information collection unless it displays a current valid OMB control number and an expiration date. The overall average time to complete this application is 20 minutes. If you have any comments regarding this collection of information, please write them on this page. Send your comments to the Office of Management and Budget, Paperwork Reduction Project (1545-0047), Washington, DC 20503. **Expiration Date:** 12/31/2011

If this is a change to an active account, please specify:


Please note that the processing of your account will be delayed by

Section A. Account Information

Name of Company:

Name of Company Officer: Title:

Company Organizational Structure:



ace secure data portal U.S. Customs and Border Protection

NOTICE TO ALL USERS: READ NOW

You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official use only. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of information on this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system with the intent to obtain, alter, damage, destroy, or disclose information, or prevents authorized use of information on the computer system, may be subject to penalties, fines or imprisonment. This system is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of the system. The system may conduct monitoring activities without further notice.

NOTICE TO ALL USERS: READ NOW

By logging in to the ACE Portal you agree to be bound by the language set forth in the [Terms and Conditions](#) document, last updated on May 16, 2007.

It is mandatory that all ACE users maintain a current email address within their ACE user profile.

Login Information

Enter your ACE UserID and Password to log in:

UserID:

Password:

Log in using your [DHS PKI](#) profile.

[Forgot Your Password?](#)

If you need assistance with the portal, please contact the CBP Technology Support Center at 1-866-530-4172 for trade and PGA users, or 1-800-927-8729 for CBP personnel.


<https://ACE.CBP.DHS.GOV>



U.S. Customs and
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ACE Secure Data Portal Home Tab

ace secure data portal

U.S. Customs and Border Protection

Home

Accounts

References

Tools

Task List

There are no approvals

Approvals(0) Notifications (13) Forms (0)

Claim

Cancel Claim

Title

Date Created

Description

Search Forms

*Indicates field is required

Search for CBP Forms

Form Type: -Select-

Date of Issue: (mm/dd/yyyy) To (mm/dd/yyyy)

Date of Entry: (mm/dd/yyyy) To (mm/dd/yyyy)

Entry Summary #:

IR #:

Port Code: [Lookup Port Code](#)

Reference or File #:

Mfr./Shipper/Seller:

CBP Status: -Select-

Search

Cancel

Action #

Form Type

Entry Summary #

IR #

Date of Issue

Phone Directory

Search On: Name

Search For:

Search

QuickLinks

Quick Browse:

CBP Website

CNN

Go

Url: http://

Go

Reminder

Tuesday, March 8, 2011

Please enter your reminder text.

ACE News

News

December 22, 2010 - ATTENTION ALL ACE PORTAL USERS: On November 15, 2010, U.S. Customs and Border Protection p...

November 23, 2010 - ATTENTION IMPORTERS AND BROKERS: U.S. Customs and Border Protection is aware that when ES...

November 15, 2010 - ATTENTION ALL ACE PORTAL USERS: U.S. Customs and Border Protection is aware that importers a...

October 31, 2010 - ATTENTION ALL ACE PORTAL USERS: On October 31, 2010 U.S. Customs and Border Protection succes...

October 13, 2010: ATTENTION ALL ACE REPORT USERS: Effective October 13, 2010, U.S. Customs & Border Protection wil...



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ACE Secure Data Portal Accounts Tab

The screenshot displays the ACE Secure Data Portal interface. At the top, the header includes the portal logo, the text "U.S. Customs and Border Protection", and a welcome message "Welcome, Jeffrey Enterprise!". Below the header is a navigation bar with tabs for "Home", "Accounts", "References", and "Tools". The "Accounts" tab is selected.

The main content area is divided into two panels. The left panel, titled "Task Selector", contains a "Select Account Type" dropdown set to "Broker" with a "GO" button, and a "Select Task" list with links for "Accounts", "Change History", "Reports", "BAL", "Action Plan", "Statements", "LPCs", "Declarations", and "Mode of Communication". Below this is an "Account Selector List" with a "View Settings" link, a "Sort by" dropdown set to "--Select--", and a "Go" button. The list shows "CBP Incorporated" and "CBP BROKERAGE, ACE PORTAL TEST BROK".

The right panel, titled "View Top Account", displays information for the selected account. It includes a "Broker" section with details such as "Organization Name: CBP BROKERAGE, ACE PORTAL TEST BROK", "ACE ID #: 0000154231", "Organization Structure: US Government", "Taxpayer ID Type: USA: Employer ID Number", "Taxpayer ID #: 12-3456788", "DUNS #:", "Entry Specialist Team:", "Check Digit Factor: 0", "Filer Code Information", "Filer Code: Y05", "Other Company Name(s)", "DBA:", "DIV:", "Date Formed: 11/02/1992", "State Formed In:", "Company Website:", and "Program Participation". Below this is a "Contacts" section with links for "Addresses", "Entry Banks", "Licensed Brokers", and "License Information". A table shows the first of four contacts, all labeled as "Primary Point of Contact".

The table data is as follows:

Type	Last Name	First Name	Phone	Email
Primary Point of Contact	Enterprise	Jeffrey		
Primary Point of Contact	Solomon	Ani		
Primary Point of Contact	Shannon	Neil		
Primary Point of Contact	Rodriguez	Carlos		

The bottom of the interface shows a status bar with "ACE Secure Data Portal - Windows Internet Explorer", "Local intranet | Protected Mode: Off", and a zoom level of "100%".



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ACE Secure Data Portal Statements

The screenshot displays the ACE Secure Data Portal interface. The top navigation bar includes links for Home, Accounts, References, and Tools. The left sidebar contains a Task Selector with options like Select Account Type, View: Broker, and a list of tasks including Accounts, Change History, Reports, BAL, Action Plan, Statements, LPCs, Declarations, and Mode of Communication. Below this is an Account Selector List with View Settings and a Sort by dropdown. The main content area is divided into sections: Broker Summary (showing Name: CBP BROKERAGE, ACE PORTAL TEST BROK, ACE ID: 0000154231, and Filer Code: Y05), Periodic Statement Calendar (prompting to select a Port Code), and Periodic Statement Quickview (showing Filer Code(s): Y05, Port Code(s): --ALL--, and Importer Number(s): --ALL--). A table titled 'TOTALS' is displayed with columns for Duty, Tax, ADD, CVD, Fees, and Total. The bottom status bar indicates 'Local intranet | Protected Mode: Off' and a zoom level of 100%.

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Home Accounts References Tools

Task Selector ?

Select Account Type
View: Broker GO

Select Task
[Accounts](#)
[Change History](#)
[Reports](#)
[BAL](#)
[Action Plan](#)
[Statements](#)
[LPCs](#)
[Declarations](#)
[Mode of Communication](#)

Account Selector List ?

View Settings
Sort by: --Select-- Go

Accounts
CBP Incorporated
CBP BROKERAGE, ACE PORTAL TEST BROK

Statement Designation ?
Edit
Statement Type: Port

Broker Summary ?

Name: CBP BROKERAGE, ACE PORTAL TEST BROK ACE ID: 0000154231
Filer Code: Y05

Periodic Statement Calendar ?

Please select a Port Code from the Account List to view the calendar.

Periodic Statement Quickview ?

Document View Insert Find Undo Redo Zoom 100% 1/1 Refresh Data

AR_007 Periodic Statement Quickview - Broker

Filer Code(s): Y05
Port Code(s): --ALL--
Importer Number(s): --ALL--
[AR-007 Periodic Statement Detail](#)

TOTALS

Duty	Tax	ADD	CVD	Fees	Total

Done Local intranet | Protected Mode: Off 100%



U.S. Customs and
Border Protection



ACE Secure Data Portal ISF Module


The screenshot displays the ACE Secure Data Portal interface for the U.S. Customs and Border Protection. The header features the ACE logo, the text "ace secure data portal U.S. Customs and Border Protection", and a stylized American flag. Below the header is a navigation bar with tabs for "Home", "Accounts", "References", and "Tools". The "References" tab is currently selected. On the left side, a "Task Selector" panel is open, showing a list of tasks: "Select Task", "Links", "HTS", "Port", "Gold Rate", "Country Code", "MID", "UN Loc Code", "AD/CVD Cases Search", and "AD/CVD Messages Search". The "Links" task is selected. The main content area, titled "Links", contains a section for "Importer Security Filing (ISF)". It includes the instruction "Click the button below to view the ISF web site in a new web browser window:" and a button labeled "Launch ISF".



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ACE Secure Data Portal MID Search

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HomeAccountsReferencesTools

Task Selector ?

[Select Task](#)
[Links](#)
[HTS](#)
[Port](#)
[Gold Rate](#)
[Country Code](#)
MID
[UN Loc Code](#)
[AD/CVD Cases Search](#)
[AD/CVD Messages Search](#)

MID Search ?


☒ MID:

☐ Firm Name:

MFR ID	Status	Firm Name	City
--------	--------	-----------	------



ACE Secure Data Portal AD/CVD Case Search Results


ace secure data portal U.S. Customs and Border Protection

[Home](#)
[Accounts](#)
[References](#)
[Tools](#)

Task Selector

- Select Task
- Links
- HTS
- Port
- Gold Rate
- Country Code
- MID
- UN Loc Code
- AD/CVD Cases Search**
- Company Details
- AD/CVD Messages Search

Search AD/CVD Cases

Search AD/CVD Case
Case #:
Company Status:

Country:
Short Description:

HTS #:

Party Name:

Party ID:

Search Results
 Showing 1 - 10 of 99

Case #	Status	Rel Case #	Short Description	Cntry	Party Name
A-580-809-000	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - HYUNDAI HYSKO Exp - and/or
A-580-809-001	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - HUSTEEL CO., LTD. Exp - and/or
A-580-809-002	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - MASAN STEEL TUBE Exp - and/or
A-580-809-003	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - SEAH STEEL CORPORATION Exp - and/or
A-580-809-004	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - DONGBU STEEL CO., LTD. Exp - and/or
A-580-809-005	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - KOREA IRON & STEEL CO., LTD. Exp - and/or
A-580-809-006	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - Nexteel Co., Ltd. Exp - and/or
A-580-809-007	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - A-JU Besteel Co.,Ltd. Exp - and/or
A-580-809-008	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - UNION STEEL CO., LTD. Exp - and/or
A-580-809-009	Active	No	CIRC WELD STEEL PIPE	KR	Mfr - UNION STEEL CO., LTD. Exp - and/or


[1] [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#) [10](#) [>](#) [>>](#)



U.S. Customs and
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ACE Secure Data Portal AD/CVD Message Search Results

 **ace secure data portal** U.S. Customs and Border Protection

[Home](#) | [Accounts](#) | [References](#) | [Tools](#)

Task Selector
[Select Task](#)
[Links](#)
[HTS](#)
[Port](#)
[Gold Rate](#)
[Country Code](#)
[MID](#)
[UN Loc Code](#)
[AD/CVD Cases Search](#)
[AD/CVD Messages Search](#)
[Message Details](#)

Search AD/CVD Messages
Search AD/CVD Message
Message #:
Message Type:
Message Subtype:
Message Status:
Message Date (from):
Message Date (to):
Case #:
Court #:
Party ID:
Message Title (RE:):
Reference Message #:
POR Search Date:
Effective Date:

Search Results
Showing 1 - 6 of 6

Message #	Status	Message Date	Type/SubType	POR	Message Title (RE:)
0012313	Active	01/12/2010	INI		REISSUANCE OF INITIATION OF COUNTERVAILING DUTY INVESTIGATIONS AND POSTPONEMENT OF PRELIMINARY DETERMINATIONS: STEEL PRODUCTS FROM NEW ZEALAND (C-614-208)
0013309	Active	01/13/2010	INI		REISSUANCE OF INITIATION OF CVD INVESTIGATIONS AND POSTPONEMENT OF PRELIMINARY DETERMINATIONS: CERTAIN STEEL PRODUCTS FROM SPAIN (A-470-207; A-470-209)
0013310	Active	01/13/2010	INI		REISSUANCE OF INIT. OF CVD INVEST. AND POSTPONEMENT- OF PRELIMINARY DETERMINATIONS FOR CERAIN STEEL PRODUCTS FROM MEXICO AND SWEDEN (C-201-208/209; C-401-208)
0124302	Active	05/04/2010	INI	01/01/2009 - 02/28/2010	INITIATION OF NEW SHIPPER REVIEW-BONDING OPTION (C-570-923-003)
0147303	Active	05/27/2010	INI	11/01/2008 - 10/31/2009	INITIATION OF NEW SHIPPER REVIEWS: BONDING OPTION
0327304	Active	11/23/2010	INI	11/18/2010 - 11/18/2010	INITIATION OF COUNTERVAILING DUTY INVESTIGATION OF MULTILAYERED WOOD FLOORING FROM THE PEOPLE'S REPUBLIC OF CHINA (C-570-971)



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Agenda

- Introduction
- Navigating ACE Reports Overview
- ACE Reports Demonstration
 - Running, Saving, Exporting, Printing and Scheduling Standard Reports
 - Running Authorized Data Extracts
- ACE Portal Demonstration
- References and Resources
- Question and Answer Session



CBP.gov ACE Reports Training Resources

The screenshot shows the CBP.gov website with the U.S. Customs and Border Protection logo and navigation menu. The breadcrumb trail is: HOME > TRADE > ACE - AUTOMATED COMMERCIAL ENVIRONMENT TECHNICAL INFORMATION > ACE REPORTS TRAINING AND USER GUIDES. The main heading is "ACE Reports Training and User Guides" with a subtext: "Training information on running standard ACE reports and using new ad hoc reporting capabilities". A sidebar on the left lists "Trade" resources: Basic Import and Export, For The Trade Community, ACE and Automated Systems, Getting Started with Automated Systems, Technical Documentation, and ACE Technical. The main content area features a link for "Updated ACE Reports User Guide: New Interface for all ACE Report Users" with a "Read more >" link, and a link for "Updated ACE Data Extracts Quick Reference Guide". A right sidebar promotes "ACE Web Based Training" and "CSMS Cargo Systems Messaging Service".

- The following ACE Reports training resources are available at CBP.gov
 - Updated ACE Reports User Guide
http://www.cbp.gov/sites/default/files/documents/ace_report_user.pdf
 - Updated ACE Data Extracts Quick Reference Guide
http://www.cbp.gov/sites/default/files/documents/ace_qrg.pdf



Sign Up for ACE Alerts from the Cargo Systems Messaging Service (CSMS)

What is the Cargo Systems Messaging Service (CSMS)?

- CSMS is a subscription-based broadcast message system for users of CBP automated commercial trade systems
- CSMS subscribers will receive email messages with the latest news and information from CBP about ACE and other automated systems
- Messages include information on all commercial systems, including truck e-Manifest, air manifest, rail manifest, ocean manifest, and Automated Broker Interface (ABI)

CSMS offers subscribers two ways to get information:

1. Messages e-mailed directly to subscribers
2. Messages also stored on a searchable database, accessible via CBP.gov

Subscribe for CSMS messages

<https://public.govdelivery.com/accounts/USDHSCBP/subscriber/new?pop=t&qsp=938>

Visit the CSMS home page to search for messages

http://apps.cbp.gov/csms/csms.asp?display_page=1



U.S. Customs and
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U.S. Customs and Border Protection

HOME > TRADE > ACE AND AUTOMATED SYSTEMS

Trade

Basic Import and Export

For The Trade Community

ACE and Automated Systems

Getting Started with Automated Systems

Technical

Documentation

ACE Features

Programs and Administration

Priority Trade Issues

Rulings and Legal Decisions

Stakeholder Engagement

ACE and Automated Systems

CBP automated systems electronically support the facilitation of importing and exporting goods. By the end of 2016, the Automated Commercial Environment (ACE) will become the Single Window - the primary system through which the trade community will report imports and exports and the government will determine admissibility. Through ACE as the Single Window, manual processes will be streamlined and automated, paper will be eliminated, and the international trade community will be able to more easily and efficiently comply with U.S. laws and regulations.

CBP has established the following mandatory use dates for transitioning to ACE:

MAY 1 2015	NOV 1 2015	OCT 1 2016
Mandatory use of ACE for all electronic manifest filing	Mandatory use of ACE for all electronic cargo release and related entry summary filing	Mandatory use of ACE for all remaining electronic portions of the CBP cargo process

Get to know CBP's automated systems, services, training resources, and related outreach efforts below.

What's New with ACE?

Publications

CBP regularly publishes updates to documents that will help you stay informed as you transition to ACE. Click the thumbnails below to visit the latest ACE publications.

ACEopedia
Information about the Single Window, ACE, capabilities and benefits all in one location.

Development & Deployment Schedule
Want to know the latest on a capability you've been waiting for? Take a look at our latest schedule for details on when we will be building and releasing capabilities.

ACE Monthly Trade Update
Read our most recent issue to find out about the latest news, upcoming capabilities, outreach events and tips.

New ACE Features, Deployment D
This infographic illustrates new ACE capabilities that will be deployed during the July, October, and January releases of Deployment D.

ACE Secure Data Portal

Log In

Apply for an Account

Stay Informed

CSMS Sign Up for Email Messages

Find an Outreach Event

Learn about the Trade Support Network (TSN)

Support Resources

Training and Reference Guides

Frequently Asked Questions (FAQ)

Search System
eBulldozing Website
AD/CVD Search
Intellectual Property Rights e-Recordation (IPRR) Online System
Training

- Left hand navigation:
 - Getting started
 - Technical Docs like CATAIR, IGs, etc.
 - ACE Features – links to more detail on ACE
- Middle column – updated with latest news/headlines
- Gray box at bottom:
 - Always on the main page
 - Links to ACEopedia, Schedule, Events Calendar
- Right hand navigation:
 - ACE portal link
 - CSMS
 - Training



WWW.CBP.GOV/ACEOUTREACH

- New page that lists CBP public outreach sessions on ACE
- This page is updated regularly as events are scheduled
- Includes info on location, registration (if required) and how to attend each event
- After events we will post:
 - Webinar recordings
 - Presentations, materials used

The screenshot shows the 'ACE Outreach Events for Trade' page on the CBP website. The page has a dark blue header with navigation links: About CBP, Newsroom, Travel, Trade, Border Security, and Careers. Below the header is a breadcrumb trail: HOME > TRADE > ACE - AUTOMATED COMMERCIAL ENVIRONMENT TECHNICAL INFORMATION > ACE OUTREACH EVENTS FOR TRADE. The main content area is titled 'ACE Outreach Events for Trade' and includes a paragraph explaining that the events are part of CBP's outreach efforts to keep the trade community informed about ACE. It also provides a link to previous ACE presentations. The page features a sidebar on the left with a 'Trade' section containing links to 'Basic Import and Export', 'For The Trade Community', 'ACE and Automated Systems', 'Getting Started with Automated Systems', 'Technical Documentation', 'ACE Technical Information', 'ACE Federal Register Notices', 'Automated Commercial System/Broker Interface', 'Automated Export System', and 'ACE Features'. The main content area lists two events for September: 'September 23 10 AM - 12 PM ET Atlanta Trade Outreach Session' and 'September 25 1 PM - 3 PM ET Savannah Trade Outreach Session'. Each event listing includes details about the audience, the topic, the location, directions, parking, and contact information. On the right side of the page, there is a 'Get Involved with ACE' section with links to 'Access the ACE Secure Data Portal', 'Sign Up for Email Messages', 'Find An ACE Outreach Event', 'Learn about the Trade Support Network (TSN)', 'Learn to Use ACE', 'Visit the ACE Training and Reference Guides Home Page', and 'Ask A Question'.



U.S. Customs and
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Online ACE Resources



Complete an ACE Portal Application

The application to request your free ACE Portal account can be found on CBP.gov

http://www.cbp.gov/sites/default/files/documents/ace_portal_app_2013114.pdf



Learn to Use ACE

Access web-based training courses online

http://nemo.cbp.gov/ace_online



Sign up for ACE Alerts from the Cargo Systems Messaging Service (CSMS)

CSMS is a subscription-based broadcast message system for users of CBP automated commercial trade systems

<http://apps.cbp.gov/csms/>

To find additional information and resources, visit the ACE Home Page

www.cbp.gov/ace

- CBP Automated Systems
- Training and Reference Guides
- Getting Started with ACE
- Technical Documentation



U.S. Customs and
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ACE Support

- **Contact the CBP Technology Service Desk for support and troubleshooting issues:**
 - Dial (866) 530-4172, or
 - e-mail cbp.technology.service.desk@cbp.dhs.gov or ACE.Support@cbp.dhs.gov
- **General ACE questions may be sent to:** askACE@cbp.dhs.gov



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Question and Answer Session

For more information, visit our Frequently Asked Questions page:

<http://www.cbp.gov/trade/automated/ace-faq>



**U.S. Customs and
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